Canadian Advocacy Council

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Chair Summary

celebrate significant progress on this priority: The federal government had announced it would be establishing OBSI



Doug Sarro, CFA Chair Canadian Advocacy Council

Strengthening the Ombudsman for Banking Services and Investments (OBSI)'s powers to resolve consumer complaints about the financial sector has been a

longstanding priority for our Council. When we met in Toronto last month, we had a chance to

as the sole outside complaint resolution body for the banking sector. Previously, banks had the option of bypassing OBSI and hiring private firms to hear and adjudicate complaints brought against them. The conflicts of interest this creates are obvious. Reforms to this system represent an important victory for financial consumers.

Now it's time for the provinces to resolve another longstanding problem, having to do with the securities side of OBSI's mandate. When retail investors bring complaints to OBSI, the best that organization can do is make recommendations about how these complaints should be resolved. Firms can ignore these recommendations or, as they often do, settle with the investor for a lesser amount.

Why would investors settle? Because the cost of the alternative—pursuing court proceedings—could well dwarf the amount of their claims. It's time for the provinces to rebalance this lopsided system by making OBSI decisions binding in the securities sector.

Consumers deserve a financial sector that works for them. Having an effective system for resolving complaints is vital to that goal. We applaud the federal government's progress in this direction and hope this will be followed in short order by provincial action.

Published Comment Letters Canadian Advocacy Council



receives from enforcement orders or

exist, and that these should be prioritized at greater scale with improvements to process and transparency prior to any evaluation of the need for expanded permitted purposes. If an expansion of permitted purposes is deemed necessary, this should come with prescribed guidelines prioritizing accountability, transparency, and a primarily to promote the interests of

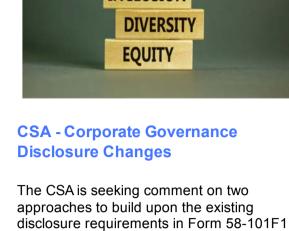
requirement to ensure that funds are used investors and market integrity.



Consolidated Rules CIRO is seeking feedback on its proposed proficiency model. CIRO is proposing the proficiency model shift from a course centric model with exams tied to courses, to an assessment centric model with some

mandatory education and training. We are open to supporting the model proposed in the Consultation, in particular to the extent it aligns with the U.S model adopted by FINRA and the requirement for exam takers to have a sponsoring firm. We

have concerns that many of the specific details of the operational and governance structures surrounding the proposed proficiency model are where potential issues of concern may arise. As such, we would welcome further details for review and comment, including more explicit details on the content structure and standards to which candidates will be held, the levels of transparency which will be provided on the operation and governance of the model, exam content, and examination standards.



regarding the representation of women on boards and in executive officer positions and board renewal adopted by most CSA

For the reasons set out in the letter, we support the adoption of the Form B approach to diversity disclosure set out in the Consultation. We would prefer this to include a requirement to disclose diversity considerations in relation to executive

Standardized, decision-relevant disclosure that gives issuers room to provide additional context facilitates informed voting and other investment decisions. Non-standardized disclosure that requires investors to piece together what relevant information issuers' management teams might or might not be to agree on this approach, we would

offering up does not. If the CSA are unable support a decision by the OSC to adopt Form B unilaterally. **Response Drafting in Progress**



the use of financial planner and financial advisor titles in Manitoba and other jurisdictions as a financial consumer protection measure. As outlined in the letter, we believe it is essential that jurisdictions

We somewhat support efforts to regulate

Manitoba.

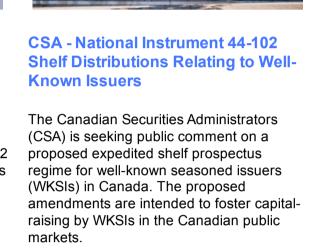
such as Manitoba

contemplating the implementation of such frameworks integrate learnings from the challenges of similar regulatory frameworks in other jurisdictions in their legislative and regulatory designs. We believe Manitoba should incorporate measures that promote appropriate reciprocity and harmonization, while being primarily concerned with solving for the public interest concerns driving the consideration of this legislative and regulatory initiative. **Canadian Advocacy Council**





consultation will allow them to make changes to their rules to implement the second phase of their recommendations.





Organization (CIRO) is publishing for

Project rule proposals. The Rule

regulation rules applicable to both

categories of CIRO Dealer Members.

comment Phase 1 of its Rule Consolidation

Consolidation Project will bring together the

mutual fund dealers into one set of member

two member regulation rule sets currently

applicable to investment dealers and to



Canadian Advocacy Council Milos has served on the CAC since January 2015. Milos is Vice President, Investment Policy at RBC Global Asset Management, where he is responsible for overseeing various



you most?

advocacy efforts.



News

Codes and Standards

the DEI Code

joining RBC Asset Management, Milos had gained extensive experience in the financial services industry working with PricewaterhouseCoopers, TD Securities and Fidelity Investments. Milos holds a Master of Business Administration degree from Schulich School of Business and earned the Chartered Financial

Working in person with other industry professionals and being able to learn from them and exchange ideas about topics which are important to Canadian investors and clients. What would you tell another Canadian CFA charterholder about the CAC? We are in exciting times where regulators in Canada are working hard to modernise and improve capital markets and regulation. CAC is a way for CFA charterholders to voice their opinion and also advise and educate regulators in the process. CAC consists of

volunteers who unselfishly offer their time and expertise to help our

Analyst designation in 2004. Milos is a Board member of the Canadian Buy-Side Investment Management Association.

What is it about volunteering with the CAC that appealed to

investment management related activities including new solution design and development, performance analytics and trade cost analysis. He is also responsible for developing and monitoring investment policy statements and implementing tactical asset allocation for various RBC GAM investment solutions. Prior to

Congratulations **CFA Society** VALUE THE PLANET, Edmonton SOLVE THE CLIMATE CRISIS, PRECIOUS ASSETS

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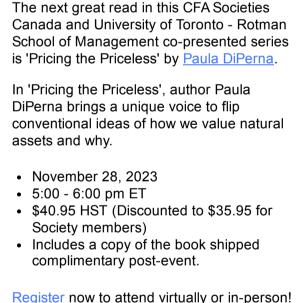
by Paula DiPerna



CFA Society Edmonton signs on to

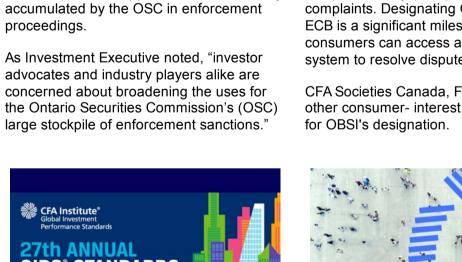
investment industry that better serves our Thank you, CFA Society Edmonton, for your leadership and commitment to meaningful progress, and for recognizing that diversity. equity and inclusion are critical to building a

sustainable and successful investment management business.



Complaints

Book Launch: 'Pricing the Priceless'



Advocacy

Conferences

This year's GIPS Standards Conference featured sessions on OCIO providers, the SEC Marketing Rule, the recently released SEC Private Fund Adviser Rules, outsourcing considerations, and more. If you were unable to attend in Chicago, be sure to take advantage of the opportunity to

December 31. The <u>Digital Content Package</u>

Be sure to save the date for the 28th Annual

GIPS Standards Conference that will be held 17-18 September 2024 in San Diego,

watch sessions on demand through to

is available for USD449.

Research

Index 2023

system studied.

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Mercer CFA Institute Global Pension

uses three sub-indices—adequacy, sustainability, and integrity—to measure each retirement income system against more than 50 indicators. This year, the report also examines the growing impact of artificial intelligence (AI)



these growing investment classes with

content from practicing subject matter

key features and differences between

infrastructure, commodities, and hedge

markets and alternative investments

five courses with practical application

exercises and one final assessment.

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learn practical application of leading private

SUSTAINABILITY Podcast



in a volatile market, with topics including real estate, equity markets, and the uncertain global economic outlook. Dr. Hochberg explains the importance of multiasset portfolios for both institutional and private clients explores the migration away from traditional 60-40 portfolios for institutional investors and the drivers behind those changes.



material ESG issues while contributing to

The Canadian Advocacy Council, on behalf of CFA Societies Canada, advances investor protection, industry professionalism, market integrity and transparency to the benefit of society.



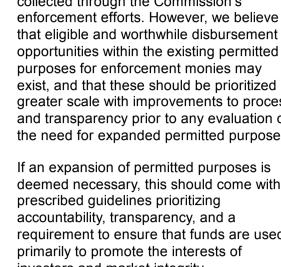
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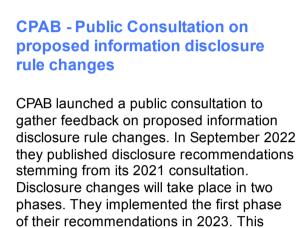
Finance Ontario - New Regulation of the SCA that prescribes purposes for which OSC can use enforcement money Currently, the OSC can allocate money it settlements ("enforcement money") for one of the purposes specified in section 19(2)(b) of the Securities Commission Act, 2021. The Ministry of Finance is proposing to make a new regulation that would prescribe two new purposes for which enforcement money can be used. We agree that there is a need to revisit the process and specified purposes to make greater and more effective use of funds collected through the Commission's enforcement efforts. However, we believe





jurisdictions in 2014.

officer appointments and approaches to talent management for executive officers.





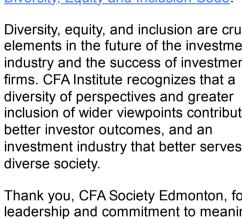
As part of the Less Red Tape, More

Red Tape Reduction, the Ministry of

Common Sense Act, 2023, introduced on

October 19, 2023 and led by the Ministry of



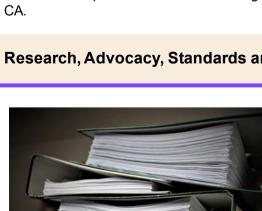


Advocacy CAC quoted in article on OSC's use of enforcement funds The CAC was recently quoted in <u>Investment</u> Executive's article on the Ontario Ministry of Finance's proposed regulatory changes that

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27th Annual GIPS® Standards

Conferences



Mercer CFA Institute Global Pension Index on pension systems and their members.

This <u>report</u> delivers the world's most

income systems, representing 64% of the

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improve the efficacy of each pension

Podcast Dr. Anja Hochberg: Balancing Risk

oitchbook



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